

JEREMY TRAVERSO NOTICE OF UNWARRANTED AND MALICIOUS HARASSMENT

POSTED AT:

https://drive.google.com/file/d/1JbHGjC7vbL3cQhZj5FFk_QA3-F1kI6Gd/view?usp=sharing

OR

https://1drv.ms/w/s!AkWYbx_EB13u2mMMb8U4eJ2H3tsJ

3230 Cruger Avenue 6B

Bronx, NY 10467

August 30, 2023

Karl Sanft, CEO

24 Hour Fitness's USA, LLC headquarters

12647 Alcosta Blvd Ste 500,

San Ramon, California, 94583,

cpm@24hourfit.com

Jeremy Traverso, Manager, GMclub640@24hourfit.com

24 Hour Fitness USA, LLC

887 Pelham Pkwy,

Pelham Manor, NY 10803

RE: NOTICE OF REPEATED UNWARRANTED HARASSMENT IN PELHAM MANOR 24 HOUR FITNESS, NEED FOR EXPERIENCED, MEMBER CONSCIENCE, UNDERSTANDING OF GOOD FAITH DUTY IN CONTRACT LAW, MANAGEMENT AND SUPERVISION TRAINING IN CUSTOMER SERVICES, EQUAL PROTECTION OF THE LAW, BREACH OF CONTRACT, AND STOPPAGE TO BLAMING MEMBERS FOR STEAM AND SAUNA NEGLIGENT MAINTENANCE AND OVER ONE YEAR DEFECTIVE STEAM DEVICES,

Dear Mr. Karl Sanft, 24 Hour Fitness CEO and Mr. Jeremy Traverso:

I recently sent each of you a copy of the below linked police report. Below you will find the police report link affidavit filed with the Pelham Manor Police Department regarding the August 29, 2023, incident where a new alleged 24-Hour Fitness member threatened to kill me over a safety swim and splash issue. Please see:
<https://archive.org/details/final-august-30-j-2023-24-hour-fitness-use-of-mentally-ill-for-threat-to-kill/mode/1up>.

With respect to the police report and this letter, I have separated the two because the police report must deal with and stop the unsupervised, violent, and intellectually challenged child's threat to kill me over a safety swim issue. That child's threat to kill me must be dealt with separately. It is a crime. While the below are harassment and organized fraud crimes, I believe the 24-Hour Fitness management and law department, can fix these problems, at this juncture.

I would like the 24-Hour Fitness CEO, Mr. Sanft, and the 24-Hour Fitness law department to speak to Mr. Traverso regarding his micromanaging of the above police report documented situation on the phone, including withholding the name of the alleged new member, who threatened to kill me, over a safety swim dispute. This should not have happened. The name of the member who said he would kill me, should have been released to me for the police report, as I requested, just like when asked I gave my name. Additionally, his name should have been released on behalf of the problems he gave the two lifeguards.

Your law department needs to make sure Jeremy understands that the lifeguards had to argue and fight with the youth to curtail his violence and anger tantrum. Consequently, hiding his name and covering up his attack undermines the work of the lifeguards.

Disregarding my complaint and the complaint of several other members of these two alleged members **swimming conduct that harasses and is bothersome to members, is a direct breach of the 24-Hour Fitness advertised Conduct Policy summarized below:**

CONDUCT

While in 24 Hour facilities, 24 Hour does not permit and will not tolerate any inappropriate conduct. Such conduct includes, without limitation, using loud, abusive, offensive, insulting, demeaning language, profanity, lewd conduct, or **any conduct that harasses or is bothersome to members, guests or 24-Hour employees.**

https://www.24hourfitness.com/company/policies/member_policies

I believe harassment and incompetence is running the Pelham Manor Fitness gym viciously. I say this because in the above matter, Jeremy ordered me the victim, via the phone, to leave the gym, for reporting the life threat crime. He maliciously punished me, infringed on my right to work out without being threatened to be killed by an unsupervised mentally challenged youth, and used gym management to try to silence this unsupervised and intellectually challenged child's swim **conduct that harasses and is bothersome to multiple members.**

I had no dispute with anyone other than the unsupervised, intellectually challenged child. Jeremy overlooked the complaints of the lifeguards regarding this youth refusal to leave the water, refusal to give his name, and refusal to stop using profanity. Jeremy overlooked previous complaints by several other members regarding this intellectually challenged and violent unsupervised youth, acting as a member.

In addition, to Jeremy, trying to silence the threat to kill me crime of this unsupervised, intellectually challenged, child, he is also deliberately neglecting needed repairs. Instead of fixing, defective devices, such as the steam room thermometer device, Jeremy hires informants to come back and gossip to him regarding who may have tapped the device so it could work. Jeremy approached me once, about some girl, who said I looked at the device too hard and he attempted to reprimand me based on this malicious, and vicious gossip. The club is being managed without any ethics, with defective devices being used to pit and harass members who come to the gym for steam.

Approaching me regarding gossip about the sauna's over 1-year defective thermometer, that is still not repaired, is equally as offensive, as Jeremy telling me to leave the gym in retaliation to reporting an indisputable, public, threat to kill me, by a documented hostile, intellectually challenged, unsupervised youth in the gym. Jeremy used his management authority improperly. He messed up my medically required work-out regime and he has given the wrong impression to the unsupervised mentally challenged children, as if it is okay to threaten and use profanity on adults, in the gym. Those intellectually challenged children do not belong in the gym unsupervised, particularly while publicly breaching the contract and while several members have complained about their unsafe swimming conduct.

In addition to the above, the cleaning man, who looks like my father, maliciously and inappropriately, called me grandma after 1 year of addressing me respectfully as hello Ms. Out of nowhere, a polite hello Ms., changed to hey grandma. Someone told the cleaning man to do this to harass me. I reported such to Jeremy. Jeremy said it was his culture. I explained to Jeremy, culture does not change from polite to offensive, and all in the same year. Also, I believe Jeremy, may be using his desperate for a job cleaning man to put hidden cameras in the ladies' rooms, as Jeremy has made sure, we have no women cleaners for the lady's locker rooms.

No one should feel harassment to this extent, due to continuous malicious and unwarranted management. There is no reason for not having a cleaning lady for the lady's locker and gym areas to facilitate cleaning due to the large magnitude of people that come to the wet areas of the gym.

Recently, there was an issue with signing in with my phone number because my phone, gym sign in was always disabled, through no fault of me. The prior experienced gym front desk ladies have always been so nice and signed me in with my phone number with no problem. The other day, a new guy says to me he does not have to sign me in with my phone because Jeremy said so. I knew I was being set up to make it look like I was not using my membership to harass me. Again, Jeremy's name was used to breach the contract to harass me, regarding signing in.

This type of management must be stopped because it fosters pure, unwarranted, uncivilized, malicious organized crimes and harassment. Young adults are not being properly trained. They are being trained in targeting people, harassing people, organized crime management and they are treated as slaves coerced to participate in criminal activities, in exchange for a paycheck and or promotion.

In fact, a new girl has been assigned to work the desk in the evenings at Pelham. In comparison to all the other workers, who were pleasant, joyful, and welcoming, this girl is a nightmare. She has a bitter look and spirit. I was almost afraid to ask her to check me in. Who would hire someone who does not want to do the job of a front desk receptionist with a smile? Or was she hired, to make targeted people uncomfortable, with her unwelcoming spirit. This is the type of nonsense being administered at Pelham Manor 24 Hour Fitness and needs to be dismantled, as it serves no productive purpose, but effectively harasses.

A manager with an independent study law background, customer service training, contract good faith duty requirement knowledge, gym defective device repair skills and or referral knowledge, organization ethics, and concern for members is needed, to create and maintain a safe gym and mentor productive and ethical leaders of the future, right out of this gym. Instead, Jeremy is hiring, organized crime trainees, in my professional opinion and experienced members are feeling these unwarranted harassment and organized fraud crimes.

He is operating the gym, with sick slave master training, where the false phenomenon of above the law is wrongly administered, where evidence is disregarded, hidden or tampered with, where peoples jobs are threatened if they do not partake in membership mobbing and harassment, where memberships are threatened for not being a Jeremy informant, where memberships are threatened for trying to get some steam out of the steam room, where memberships are threatened due to fly by night attire rule making, where young staff members are hired, due to their lack of experience and easy ability to be manipulated, where race pitting is programmed, where one foreign cleaning man is desperate and being abused to clean the entire gym, when all through history a cleaning man and woman were needed, to keep each entity safe and clean, where needed defective devices are not repaired and the defective gym devices, like the steam room thermometer, are used to cause programmed havoc, for members.

Jeremy's management skills are offensive, ineffective, dangerous and need supervision, correction, or removal. The above unethical, harassing acts, and organized crimes, need to be stopped, before he becomes a further liability to 24 Hour Fitness. This is a cease-and-desist Notice for Jeremy to stop harassing me and many other experienced members by using his above noted organized crime practices, that maliciously enforce lawlessness in the gym, and can be stopped. I seek to work out in a safe, lawful, non-life threatening, and non-harassing gym, just like any other 24-Hour Fitness member. On behalf of public safety, please fix the issues noted. Thank you for your time.

Sincerely,

A handwritten signature in black ink, appearing to read 'Miriam Snyder', with a stylized, flowing script.

Miriam Snyder, Over 40 Years Good Standing Paid Lifetime Fitness Member

mirisni@aol.com

929 312 9411